



INTERPAGE™ NETWORK SERVICES INC.

Phone: (650) 331-3900 / Fax: (650) 292-1600 / http://www.interpage.net

INTERPAGE CREDIT REQUEST FORM

This form may be used to request a service or other credit for current Interpage subscribers.

Please select the type of credit requested and provide a detailed summary of the reason(s) why it is felt that the credit is due.

Please be sure to use *one copy of this form per credit* and/or credit instance requested. Thus, if credit is being requested for a service outage for 7 consecutive days, a single form may be used for the outage period. If, however, service was affected on separate, non-contiguous days, a separate form for each day that service was affected should be submitted. Please note that single forms submitted for *multiple* credits can *not* be processed and will be summarily rejected.

Current Interpage USERID (the USERID is the account name which is used to mail to, log into, or access Interpage's web site; it can be found in the upper left portion of any Interpage invoice), or last Invoice #:

USERID or Last Invoice #:.....

Credit Type Request:

- Service outage Incorrect Billing Interest/Late Fee(s) Payment not Recorded Other

Date of disputed amount: _____ Invoice number where disputed amount appeared: _____

Detailed reason for credit request: _____

Please indicate your name, title, and contact information below so that we may contact you if needed:

Address:

City, State, Zip:

Day voice phone:

Evening voice phone:

Cellular Phone:

Fax number:

Email for us to reach you at:

Name/Title: Signature: